

Subprocessors and Third-Party Services

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CapConnect uses third-party providers to deliver infrastructure, communications, analytics, payment, security, support, and model capabilities.

1 1. Subprocessor Categories

CapConnect may use providers for:

- cloud hosting and databases;
- content delivery and networking;
- authentication and identity;
- email delivery and inbox infrastructure;
- telephony, SMS, registration, and call recording;
- artificial intelligence and model inference;
- analytics, logging, and monitoring;
- customer support and communications;
- payment processing and billing;
- data enrichment and sales intelligence;
- error tracking and security;
- file storage and document processing; and
- professional services.

2 2. Current Provider Schedule

The table below lists current third-party providers CapConnect uses or may use to deliver CapConnect OS, communications, hosting, workflow automation, sales intelligence, and related services.

Provider	Purpose	Data Categories	Processing Location
Vercel	Application hosting, deployment, and delivery	Account, application, log, and usage data	United States or provider regions
Supabase	Database, authentication, and storage	Customer Data, account data, authentication data, and application records	United States or provider regions
Amazon Web Services (AWS)	Cloud infrastructure, storage, compute, and related services	Customer Data, files, logs, backups, usage data, and operational metadata	United States or provider regions

Provider	Purpose	Data Categories	Processing Location
Twilio	Telephony, SMS, number provisioning, call routing, communications metadata, and related messaging services	Phone numbers, communications, recordings, transcripts, delivery data, and metadata	United States or provider regions
Instantly	Email outreach, sending infrastructure, warmup or deliverability support, and campaign-related email operations	Email addresses, message content, campaign data, delivery metadata, and engagement data	United States or provider regions
Signal House	Data enrichment, sales intelligence, lead sourcing, and related go-to-market data services	Business contact data, account data, enrichment data, intent data, and related metadata	United States or provider regions
Sales Robot	LinkedIn outreach automation and related campaign workflows	LinkedIn account connection data, message content, prospect data, campaign activity, and engagement metadata	United States or provider regions
Stripe	Billing and payments	Billing, transaction, payment, tax, and contact data	United States or provider regions
AI and model providers	AI inference, enrichment, classification, drafting, scoring, summarization, and related automation	Inputs, outputs, prompts, message content, and metadata	United States or provider regions
Analytics, monitoring, and security providers	Error tracking, performance monitoring, analytics, abuse prevention, and security operations	Logs, device data, usage data, diagnostics, account metadata, and security event data	United States or provider regions

3 3. Customer-Enabled Integrations

When Customer connects a third-party service, Customer instructs CapConnect to exchange data with that service. Customer is responsible for the third party's terms, permissions, configuration, and continued authorization.

4 4. Changes

CapConnect may update this Notice as providers change. Where required by the DPA, CapConnect will provide notice of new subprocessors and a reasonable opportunity to object based on documented data-protection concerns.

Questions about this document may be sent to legal@capconnectsolutions.com.